



FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD.

No. /GC/FIC/FSD

Dated:

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 27.03.2024 AT 10:00AM TO REDRESS THE GRIEVANCE APPLICATION OF THE FIRM FOR ANNUAL SERVICE/MAINTENANCE CONTRACT OF PRINTER & TONERS WITHOUT PART FOR THE YEAR 2023-24

A meeting of the Grievance Redressal Committee was held on 27.03.2024 at 10:00AM in Conference Room, Faisalabad Institute of Cardiology, Faisalabad to address the grievance of the applicant, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for Annual Service/Maintenance Contract of Printer & Toners without Part for the financial year 2023-24.

Following members of Grievance Redressal Committee attended the meeting:

Participants		
Sr.	Participants	Chairman/Convener
1	Dr. Muhammad Nadeem Akhtar	Member
2	Prof. Dr. Shahbaz Ahmed Khiliji	Member
3	Dr. Rehan Riaz	Member
4	Engr. Sharaz Ali	Member
5	Mrs. Iqra Munir	Member

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firm for Annual Service/Maintenance Contract of Printer & Toners without Part for the financial year 2023-24. The grievance of firm and unanimous decision of Grievance Redressal Committee is as follow:-

Sr.	Company	Firm Grievance	TEC Observation	GC Observation	Decision
1	Cloud Enterprises	We are pleased to attach the relevant experience and also mentioned the HR strength as well.	No relevant Experience No HR strength mentioned by the firm	The firm submitted the relevant documents.	Grievance accepted M/s Cloud Enterprises declared responsive

Mrs. Iqra Munir,
Pharmacist,
FIC, Faisalabad.

Engr. Sharaz Ali
Bio Medical Engineer
FIC, Faisalabad.

Dr. Rehan Riaz
Assistant Prof. of Cardiology,
FIC, Faisalabad

Dr. Shahbaz Ahmed Khiliji,
Prof. of Cardiac Surgery,
FIC, Faisalabad

Dr. Muhammad Nadeem Akhtar
Medical Superintendent
FIC, Faisalabad